

Harvey M. Lewis

**Insurance Consultant
Lewis and Associates**

6116 N.W. 63rd St. Oklahoma City, Oklahoma 73132 (405) 722-8400

Summary of Experience

Extensive background in property and casualty claim supervision and management. Experienced in working with general management, underwriting, and marketing departments in presenting and administering insurance programs for new and renewal multi-million dollar accounts. Have been accountable for selection and training of an average of 75 personnel for 5 field claim offices and a staff legal office. Have full knowledge of budget preparation, salary administration, and quality control programs. Performance rated commendable or better for 14 consecutive years by Hartford Insurance Groups Human Resources Recognition Programs.

Eleven years experience as an independent insurance adjuster. Two years experience as manager and producer for a large national insurance broker and agency. Two years experience as an account executive for a large Oklahoma City insurance agency. Owner and operator of Lewis & Associates Public Insurance Adjusters. Served as an insurance consultant and expert witness since 1984.

Professional Career

Jan 1989 to

Present

Owner and operator of Lewis & Associates Public Insurance Adjusting Company. Insurance consultant and/or expert witness.

May 1986 to

Dec 1988

Employed as an Account Executive with Commercial Insurance Services, Inc. Since the agency primarily specialized in trucking insurance, my responsibilities included broadening the agency base of insurance written by developing a personal lines department and a commercial lines department other than trucking.

July 1984 to

May 1986

Employed as Senior Vice President and Manager/Producer by Bayly, Martin, & Fay at their Oklahoma City office and generated \$3 million in premium income involving over 600 new policies. As Manager/Producer, I was responsible for producing half of the total policy count. Changes with Bayly, Martin, & Fay's home office management and a proposed merger with Fred S. James resulted in the closing of MBF's OKC office.

Mar 1970 to

Apr 1984

Employed by the Hartford Insurance Group. Career with Hartford started as a Resident Claims Representative in Lawton, Oklahoma in March 1970. I served in this capacity for six months before being promoted to Field Claims Manager in September, 1970. I was promoted to Regional Claims Supervisor in Oklahoma City in December, 1971, to Assistant Regional Claims Manager in 1974, and to Regional Claims Manager in 1977.

As Regional Claims Manager, I was accountable for the operations of five field claims offices, a staff legal office, and a regional claims headquarters. During this time, the average number of personnel for whom I was accountable included 75 claim personnel and 5 legal personnel. Accountabilities involved personnel selection and the training of all claim personnel. Responsibilities included claim file quality control for over 22,000 claims annually.

1959 to
1970

Employed as Claim Adjuster for McNayr & Kinnmonth, Inc. in Lawton, Oklahoma. In this capacity, I handled multi-line property and casualty claims, including catastrophe claims. I was the top producer for this firm for eight of the eleven years that I held this position. I handled claims for approximately 40 different insurance companies annually.

Professional Affiliations

President of the Oklahoma Claim Association in 1977.

Past President of the Lawton Claim Association in Lawton, Oklahoma

Selected Claim Man of the Year by the Oklahoma Claim Association.

Recipient of the CNA Key Club Award for Life Sales.

Member of the Advisory Board on Adjusters License and Examination, appointed by the Oklahoma Insurance Commissioner.

Member of the National Association of Public Insurance Adjusters (NAPIA)., Elected to Board of Directors of NAPIA in 1997.

President of the National Association of Public Insurance Adjusters (NAPIA) in 2007

Education

1959 **University of Oklahoma** Norman, Oklahoma
BBA in Marketing.
Special emphasis on Business Management and Insurance.

Continuing Education

Insurance Institute of America (General and Adjuster Courses)

American Education Institute (Basic and Advanced Casualty Claim Law)

Oklahoma Bar Association, Medical Associations Medical/Legal Course

St. Paul Fire & Casualty Seminar - Agency Error & Omissions

INS Seminar - Arson Cause and Origin

Oklahoma Bar Association Seminar - Insurance Law of the 80's - 12/1/89

Oklahoma County Bar Association Seminar - Insurance Bad Faith Litigation- 6/19/90

Oklahoma Bar Association Seminar - Bad Faith Litigation - 5/10/91

Life Insurance Continuing Education Seminar - Oklahoma City - 7/11/91

Oklahoma Bar Association Seminar - Insurance Law in Oklahoma - 5/08/92

Oklahoma Bar Association Seminar - Insurance Law in Oklahoma - 5/07/93
Oklahoma Bar Association Seminar - Insurance Law in Oklahoma - 5/20/94
Oklahoma Bar Association Seminar - Insurance Law in Oklahoma - 5/19/95
Oklahoma Bar Association Seminar - Insurance Law in Oklahoma- 5/17/96
Oklahoma Bar Association Seminar - Insurance Law in Oklahoma - 5/16/97
Oklahoma Bar Association Seminar - Insurance Law in Oklahoma - 4/24/98
Oklahoma Bar Association Seminar - Insurance Law in Oklahoma - 4/16/99
Oklahoma Bar Association Seminar - Insurance Law in Oklahoma - 5/26/00
Oklahoma Bar Association Seminar - Insurance Law in Oklahoma - 4/29/03
National Association of Public Insurance Adjusters Seminar - 12/07/00
National Association of Public Insurance Adjusters Seminar - 6/21/01
National Association of Public Insurance Adjusters Seminar - 12/08/01
National Association of Public Insurance Adjusters Seminar - 3/14/02
National Association of Public Insurance Adjusters Seminar - 6/13/02
National Association of Public Insurance Adjusters Seminar - 10/04/02
National Association of Public Insurance Adjusters Seminar - 12/06/02
National Association of Public Insurance Adjusters Seminar - 6/03/03
National Association of Public Insurance Adjusters Seminar - 12/15/03
National Association of Public Insurance Adjuster Seminar - 06/08/04
National Association of Public Insurance Adjuster Seminar - 12/01/04
National Association of Public Insurance Adjuster Seminar - 06/22/05
National Association of Public Insurance Adjuster Seminar - 12/14/05
National Association of Public Insurance Adjuster Seminar - 06/21/06
National Association of Public Insurance Adjuster Seminar - 12/01/06
National Association of Public Insurance Adjuster Seminar - 06/21/07
National Association of Public Insurance Adjuster Seminar - 12/07/07
National Association of Public Insurance Adjuster Seminar – 06/08/08
National Association of Public Insurance Adjuster Seminar – 12/10/08
National Association of Public Insurance Adjuster Seminar – 06/12/09
National Association of Public Insurance Adjuster Seminar – 12/07/09
National Association of Public Insurance Adjuster Seminar – 12/09/10

Hartford Insurance Company Courses Completed:

Claim Representative-Basic
Property Claims
Auto Liability
Laws of Liability
Workers Compensation
Fidelity and Surety

Management for Productivity
Field Office Managers School
Leadership Seminar
Claim Management
General Liability

Presentations

Conducted a seminar for the Oklahoma Society of CPA 's regarding insurance.

Instructor at the Oklahoma Independent Agents School regarding insurance.

Presentation to the Texas/Oklahoma Defense Lawyers Association regarding medical malpractice insurance claim handling. Corpus Christi, Tx.

Presentation to the Tulsa Trial Lawyers Association regarding the handling of insurance claims and the reserving and granting of authority. Tulsa, Ok.

Presentation to the American Trial Lawyers Association regarding the proper handling of insurance claims. Steamboat Springs, Co.

Presentation to the Oklahoma City Claim Association on public adjuster's responsibility, examination under oath, insurance appraisals, and expert witness testimony on insurance bad faith. 10/11/91

WWLS Radio Insurance Expert call in program - 1989

KTOK Radio Insurance Expert call in program - 1990

KTOK Radio Insurance Expert call in program - 1991

WWLS Radio Insurance Expert call in program - 1991

KKNG Radio Insurance Expert call in program - 1991

KOCO-TV Good Morning Oklahoma - 1992

WWLS Radio Insurance Expert call in program - 1993

KFOR-TV Appearance on storm damage - 2004

KOMA Radio Insurance Expert call in program - 2004
(storm damage)